

FACT SHEET

DIRECTV FOR BUSINESSSM REMOTE APP

Available for both iOS and Android™
(formerly the DIRECTV Tablet App)

Control all of your DIRECTV® Receivers from just one tablet (iPad® or Android™) with the DIRECTV for BUSINESSSM Remote App.

- Quickly identify receivers with custom names.
- See what's playing on all your TVs from one screen.
- Channel-surf using the DIRECTV programming guide.
- View all current and upcoming sports schedules.
- Group receivers to change the channel on multiple TVs at once.

DIRECTV for BUSINESSSM Remote App Setup

Setting up the app on your tablet is quick and easy; just follow the steps below:

1. Register your DIRECTV account at directv.com/register:
 - In the **ENTER YOUR LAST NAME** field, enter your business name exactly as it appears on your DIRECTV account.
 - The email address and password you provided will be used to activate your DIRECTV for BUSINESSSM Remote App.
2. Download the app from the Apple App Store or Google Play Store:
 - From your device, go to the [APPLE APP STORE](#) or [GOOGLE PLAY STORE](#).
 - Search for "DIRECTV for BUSINESS".
 - Download the [DIRECTV for BUSINESSSM REMOTE APP](#).
3. Sign in and set your DIRECTV for BUSINESSSM Remote App:
 - From your device, **LAUNCH** the DIRECTV for BUSINESSSM Remote App.
 - Provide the email address and password you registered on directv.com/register and **SIGN IN**.

Troubleshooting

Check to see if your DIRECTV Receivers are networked:

- Press the **DASH** button on the remote.
- The screen should say, **SWIM CONNECTED** and **INTERNET: CONNECTED**.
- If it is not "SWIM Connected" or "Internet: Connected," call DIRECTV at 1.888.388.4249 or contact our local dealer.

Check to see if DIRECTV Receivers are enabled for the DIRECTV for BUSINESSSM Remote App:

- Press and hold the **INFO** button on the remote until the System Info & Test screen appears.
- Select **WHOLE-HOME**.
- Select **EXTERNAL DEVICE**.
- Change all options to **ALLOW**.
- Options could include **EXTERNAL ACCESS** or **CURRENT PROGRAM**.



FAQs

What tablets are compatible?

iOS:

iPad® 5th Gen (2017); iPad Air, iPad Air 2; iPad Mini 4; iPad Pro 9.7, 10.5, 12.9 1st Gen, 2nd Gen; iOS software 9.0 or newer.

Android:

LG G Pad X 8.0; Nexus 7, Nexus 9; Samsung Tab S2, Samsung Tab E, Samsung Tab S 8.4, Samsung Tab S 10.5; Android OS 4.4.

Are there any other requirements?

DIRECTV HD service. Compatible DIRECTV HD Receivers that are broadband-connected.

Why do I need to be connected to the Internet with a wireless router?

The DIRECTV for BUSINESSSM Remote App leverages the Internet to send and receive information from each receiver. The tablets and receivers must be connected to the same local network. Requires a Wireless Router and DIRECTV Ethernet to Coax Adapter (DECA).